

Manual for mijn.scoolcard.nl

This manual explains how to top up and block your *Scoolcard*. It also explains how a user can view his or her transaction history, as well as the how a user can request a refund.

Any questions about the *Scoolcard* can be asked by using the [contactform](#) (login required).

Logging in to you *Scoolcard* account.

To login to your *Scoolcard* account, please visit the following website: mijn.scoolcard.nl

Here you will find a login screen:

The screenshot shows a login interface with the following elements:

- A header bar with the text "Login with your account".
- A username input field containing the text "username" and a person icon.
- A dropdown menu showing "Students / employees" with a downward arrow.
- A password input field containing a series of dots and a lock icon.
- A blue "Login" button.

When logging in for the first time, you will need to request a password. Please select "[click here to recover](#)" to request a new password.

Please state your username next.

Fogot Password

Please enter your username. A unique link (URL) will be sent to your email so that you can create a new password.

[Back to login page](#)

Click "send" to receive an email which will contain a link to the page where you can fill in your new password.

You can now use your username and password to login to mijn.scoolcard.nl.

Login with your account



Top-Up Balance

Start here if you want to top up your credit

[Top-up balance](#)

My Transactions

POS PLU Transaction
€ 2.40 - 23 May 2016

[My transactions](#)



Calorie

[Calorie](#)



Contact

Any questions?
Get in touch

[Contact](#)

Refund

Request a refund of my credit balance

[Refund](#)



After logging you can select one of the five options:

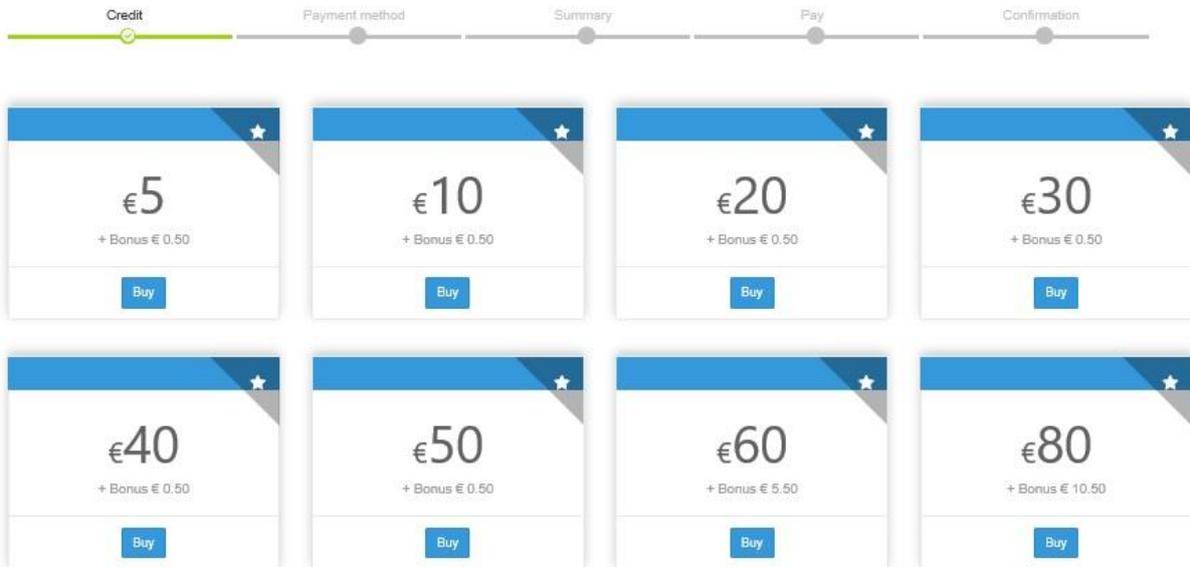
- Top up Balance
- Block Card
- My transactions
- Refund
- Contact

Top up Balance

Click, "Top up Balance" to deposit money into your *Scoolcard* account through *Ideal*. To do this, please follow the steps below.

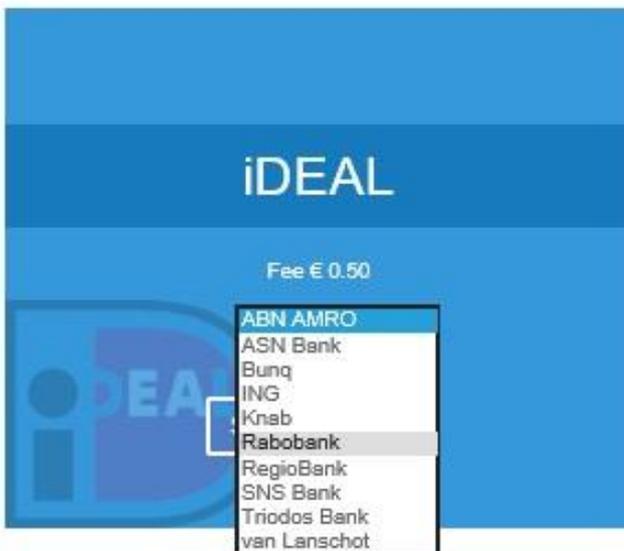
Step 1

Select the amount:



Step 2

After selecting the correct amount, you can select your bank:



Step 3

After selecting your bank, you will be shown a brief summary of your transaction. By clicking “Proceed to payment”, you will be redirected to your banks online payment environment.

Your Order	
Credit	€ 5.00
Fee	€ 0.50
Bonus	€ 0.50
Total	€ 5.50

Payment Method

iDEAL

You will be redirected to your bank to complete your payment.

Important: You have 10 minutes in order to finalize the payment process.

Proceed to payment

Step 4

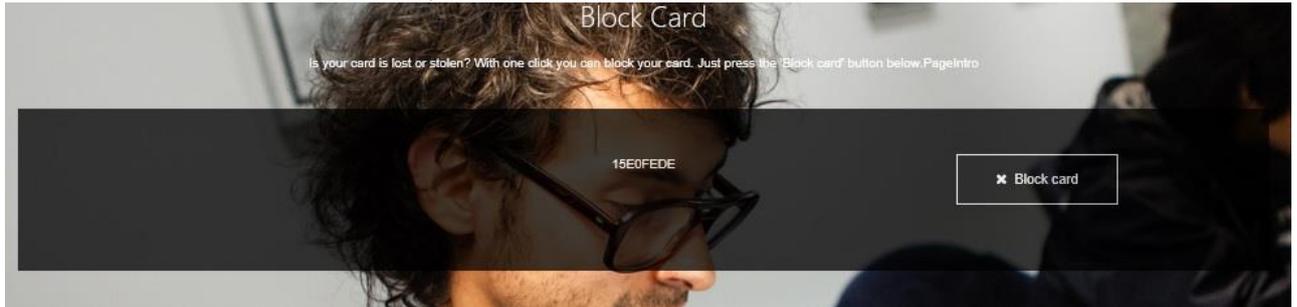
Follow the steps required by your bank to complete the transaction. When the transaction is completed successfully, the selected amount will be added to your *Schoolcard* balance.

Block your card

In the event of damage, loss or theft of your *Scoolcard*, you have the option to block your card. By blocking the your *Scoolcard*, it can't be used for payments.

To block your card, login in to [your *scoolcard* account](#). After logging in, please select the "card" menu.

Next select "Block Card" to disable your card.



My Transactions

The mijn.scoolcard.nl environment offers a detailed view of all of the users transactions. For example: top up transactions and the amount of bought consumptions.

Transaction History

FILTER >

Date	Transaction	Qty	Total Price	Location
23 May 2016	POS PLU Transaction	3	\$2.40	POS

Refund

If a user would like to have their *Scoolcard* balance refunded to their IBAN or PayPal account, they will need to file a refund request.

Refund

When a refund of the current network credit to your IBAN account is desired, please submit a request for refund through this page.

When the request has been received and all fields in the form are completed correctly, please allow up to 60 days for a refund to be processed to your IBAN account.

This Happens After Submitting A Request To Return The Network Credit

Your network credit is refunded to the specified IBAN account. The administrative fee will be deducted first.

Questions? Complete the contact form on the [contactpage](#).

You must agree with the terms and conditions of refund, before the instruction for restitution can be initiated.

Conditions Of Refund

Refund Of The Network Credit Can Only Be Executed Under The Following Conditions:

- Until 60 days after your relationship with our organization ends.
- Due to the administrative fee, a network credit less than € 2.50 is non-refundable.

Yes, I have read this terms & conditions

Contact

If you have any questions, please use the [contactform](#) (login required).

Contact

Do you have any questions or comments, or is there a problem with your account? Please let us know.

Scoolcard

Mient 4
2903 LC Capelle a/d IJssel
Nederland



DROP US A LINE... OR TWO

Name

Email Phone

Subject

Message